

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:	)	Docket No.: 067220-0313100
	)	
Michael ZIRNGIBL <i>et al.</i>	)	Confirmation No.: 5280
	)	
Serial No.: 09/455,534	)	Examiner: Gerald Gauthier
	)	
Filed: December 7, 1999	)	Group Art Unit: 2614

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF  
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH INTEGRATED INBOUND  
AND OUTBOUND VOICE SERVICES

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby make of record in the above-identified application the document listed on the attached Form PTO-1449.

Applicants reserve the right to establish the patentability of the claimed invention over the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

This Supplemental Information Disclosure Statement is being filed within three months of the filing date of a national application other than a continued prosecution application under 37 C.F.R. §1.53(d), or within three months of the date of entry of the national stage as set forth in 37 C.F.R. §1.491 in an international application, or before the


mailing date of a first Office Action on the merits, or before the mailing date of a first Office Action after the filing of a request for continued examination under 37 C.F.R. §1.114. No certification or fee is required. 37 C.F.R. §1.97(b).

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

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